



gutCARE

digestive • liver • endoscopy associates

gutCARE's policy for collection, use and disclosure of personal data and clinical data

We, at gutCARE, are committed to providing you with the best medical care we can offer. To do so, we will have to collect personal data from you. It is a necessary aspect of your care.

Your personal data¹ will be collected, stored, used and shared to facilitate both the clinical and administrative aspects of providing care.

You have the right and obligation to access and correct the information, as necessary.

We have policies and procedures in place to safeguard the data.

We will use the data provided to contact you via phone calls, WhatsApp/SMS messages, emails or post for the purpose outlined above.

gutCARE is committed to clinical improvement and education. Anonymized clinical data is important for this purpose, we may collect this information for this purpose.

All personal information that potentially may lead to identification (such as name, address, date of birth or NRIC number) will be removed before its use.

You have the right at any point in time to revoke and remove this permission.

1. Personal data refers to data about an individual who can be identified from the data.
2. Including but not limited to all relevant third parties bound by confidentiality agreements, undertakings or obligations, including insurance companies, TPA and referring clinics.
3. Including but not limited to diagnosis, assessment, care, treatment, follow-ups, continuity of care.
4. Including but not limited to scheduling, transfer of care, payment related activity, keeping medical and financial records, audits, responding to queries or feedback, addressing complaints, claims or disputes